



**World Wide**  
COMMUNICATIONS USA  
DESIGN. BUILD. INTEGRATE

Statement of Capabilities and Qualifications



## Overview

World Wide Communications USA, Inc. (WWC) of Jacksonville, Florida is pleased to propose its capabilities and resources as the team for your project. Through this document, we aim to demonstrate we are the highly qualified and capable partners with whom to undertake any initiative. Our mission is to build a strong track record with you to become your premier services provider.

## History

In September 2002, the idea for World Wide Communications USA became a reality. Frustrated by the "cookie cutter", "box pushing" attitude of several IT and AV firms, we believed that we could make a difference by offering personalized and informative options to clients. Since our beginning as an in-home business we have grown and our corporate office is now located in our new 4,500 square foot facility at 6195-5 Lake Gray Boulevard, Jacksonville, FL 32244. Our primary network operations center is inside the NOC of Colo5, a 122,000 square foot category 5 rated data center. WWC employs professional, high skilled, certified engineers to ensure your projects exceed your expectations.

## Company Profile

WWC is a Small Business Administration certified Minority Woman Owned, and Section 8 (a) corporation. WWC currently services over 50 persistent clients on a regular basis. Since its inception, it has provided goods and/or services to over 200 various businesses throughout Florida, the US, and abroad, to include The City of Jacksonville, JTA, Early Learning Coalition of Duval, JSO, Waste Management, Town of Baldwin, City of Fernandina Beach, Lee County Board of Commissioners, Community Hospice of NE FL., Coca-Cola Bottling Co., Smurfit Stone Container Corp, First Coast MPO, Jacksonville Housing Commission, Jacksonville Landing, Parker Aerospace, and Patrick Air Force Base, just to name a few. WWC has designed, built, or integrated systems for many of the mentioned corporations and government agencies.



## Personnel Credentials

With information technology experience and accreditation by Microsoft, Cisco, VMware, Xiotech and other technology vendors, World Wide Communications has the technical ability and a proven track record to design, assess, and manage technology infrastructure. Our staff and corporation as a whole have attained various undergraduate and master's degrees, as well as certifications as Microsoft Certified Systems Engineer (MSCE), Cisco Certified Network Associate (CCNA), VMware Certified Professional (VCP), VMware Authorized Consultants (VAC), Certified Xiotech Engineer (CXE) and Crestron Certified Programmer (CCP). As a corporation WWC has created strategic partnerships with top level corporations in both delivery and vision of products and services as defined by Gartner Research. Our strategic partnerships include Xiotech, Microsoft, VMware, NetApp, Sonicwall, MXLogic, EMC, Dell, HP, Polycom, and Crestron to name the most prominent.

## Services Offered

*Information Technology* to include but not limited to: Network / Server / Desktop Management, Disaster Recovery, Security, Off-site Backup, Storage Solutions, Remote Access / Assistance, Virtualization, Business Continuity, Service / Maintenance Agreements, Consulting, Operating Equipment / Systems Upgrades / Replacement, Network Diagrams, Software Customization, Configuration, Design, Build, and Integrate Network Operation Centers.

*Web Design and Hosting* Services include but are not limited to Development, Business to Business Integration, Application Design and Integration, Web Retail, Consumer Interactive Flash, Client Management, Project Management / Analysis, Configuration, and Consulting, Design, Build, Integrate.

*Audio / Video* to include but not limited to Engineering, Design, Build, Integrate, Programming, Control Systems, Sound Engineering, Stage, Training / Conference Rooms, Streaming Media, Video Conferencing, Teleconferencing, Large Screen Projection, Plasma / LCD Displays, Electronic White Board Technology, Digital Signage, Document Cameras, Projectors / Mounts / Brackets, Lighting, Drapes, Screens, Shades, Equipment Upgrades / Replacement / Maintenance, and Command & Control Centers.



## Public Sector Information

### World Wide Communications: DUNS: 123907250

<b>Business Types</b>	<b>Expiration Date</b>
A4 - SBA Certified Small Disadvantaged Business	09/05/2011
A6 - SBA Certified 8A Program Participant	09/05/2017

### North American Industry Classification System (NAICS)

- 423410** - Photographic Equipment and Supplies Merchant Wholesalers
- 423430** - Computer and Computer Peripheral Equipment and Software Merchant Wholesalers
- 423620** - Electrical and Electronic Appliance, Television, and Radio Set Merchant Wholesalers
- 423690** - Other Electronic Parts and Equipment Merchant Wholesalers
- 425110** - Business to Business Electronic Markets
- 425120** - Wholesale Trade Agents and Brokers
- 443120** - Computer and Software Stores
- 511210** - Software Publishers
- 518210** - Data Processing, Hosting, and Related Services
- 541512** - Computer Systems Design Services
- 541513** - Computer Facilities Management Services
- 541519** - Other Computer Related Services
- 541611** - Administrative Management and General Management Consulting Services
- 811212** - Computer and Office Machine Repair and Maintenance



## **Standard Industrial Classification (SIC)**

5045 - COMPUTERS, PERIPHERALS & SOFTWARE  
5065 - ELECTRONIC PARTS AND EQUIPMENT  
5734 - COMPUTER AND SOFTWARE STORES  
7373 - COMPUTER INTEGRATED SYSTEMS DESIGN  
7376 - COMPUTER FACILITIES MANAGEMENT  
7378 - COMPUTER MAINTENANCE & REPAIR  
7379 - COMPUTER RELATED SERVICES, NEC  
8744 - FACILITIES SUPPORT SERVICES

## **Product Service Codes (PSC)**

AP62 - R&D-NAT RES-MARINE FISHERIES-A  
D301 - ADP FACILITY MANAGEMENT  
D302 - ADP SYSTEMS DEVELOP  
D304 - ADP SVCS/TELECOMM & TRANSMISSI  
D306 - ADP SYSTEM ANALYSIS  
D308 - ADP PROGRAMMING SVCS  
D310 - ADP BACKUP & SECURITY SVCS  
D311 - ADP DATA CONVERSION SVCS  
D312 - ADP OPTICAL SCANNING SVCS

## **Federal Supply Classification (FSC)**

7010 - ADPE System Configuration  
7020 - ADP Central Processing Unit (CPU, Computer), Analog  
7021 - ADP Central Processing Unit (CPU, Computer), Digital  
7022 - ADP Central Processing Unit (CPU, Computer), Hybrid  
7025 - ADP Input/Output and Storage Devices  
7030 - ADP Software  
7035 - ADP Support Equipment  
7045 - ADP Supplies  
7050 - ADP Components



## Contact Information

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